

# Report for Fall 2020 Curbside Food Services Survey

## Response Counts

Completion Rate:

89%



Complete



1,055

Partial

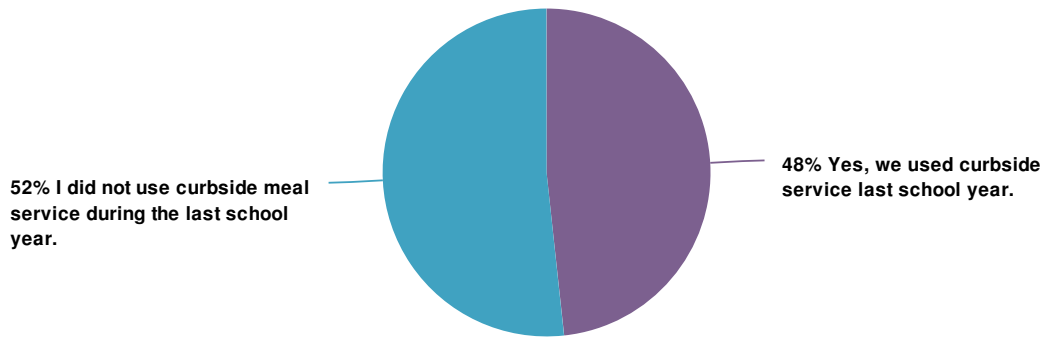


130

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Totals: 1,185

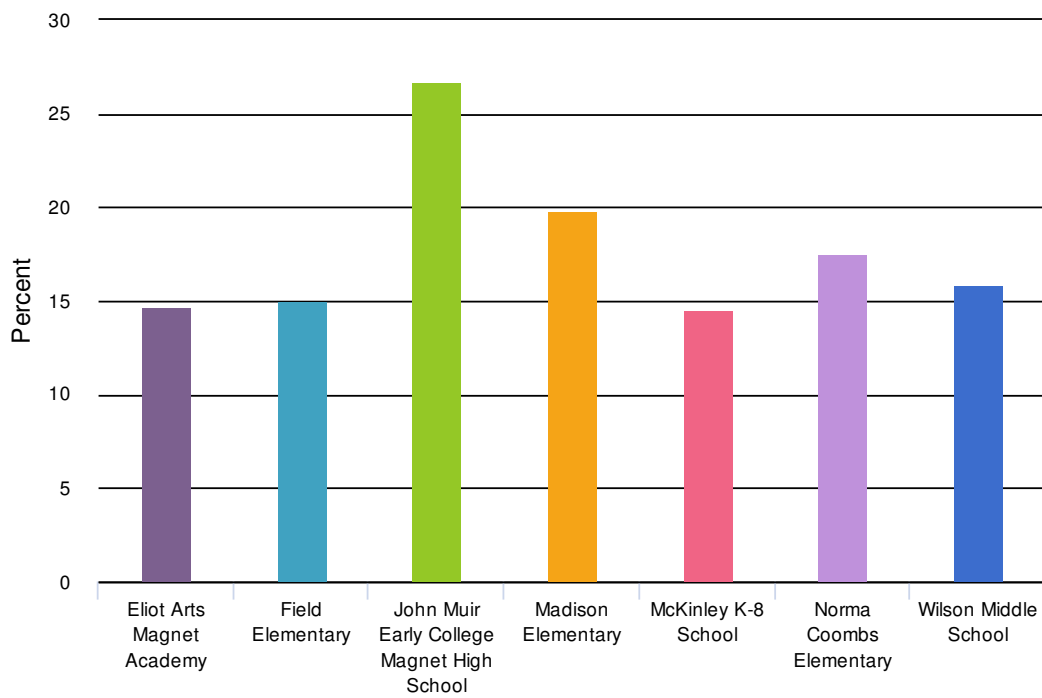
1. Did you use curbside service during either the spring or summer of 2020?



Value	Percent	Responses
Yes, we used curbside service last school year.	48.3%	507
I did not use curbside meal service during the last school year.	51.7%	542

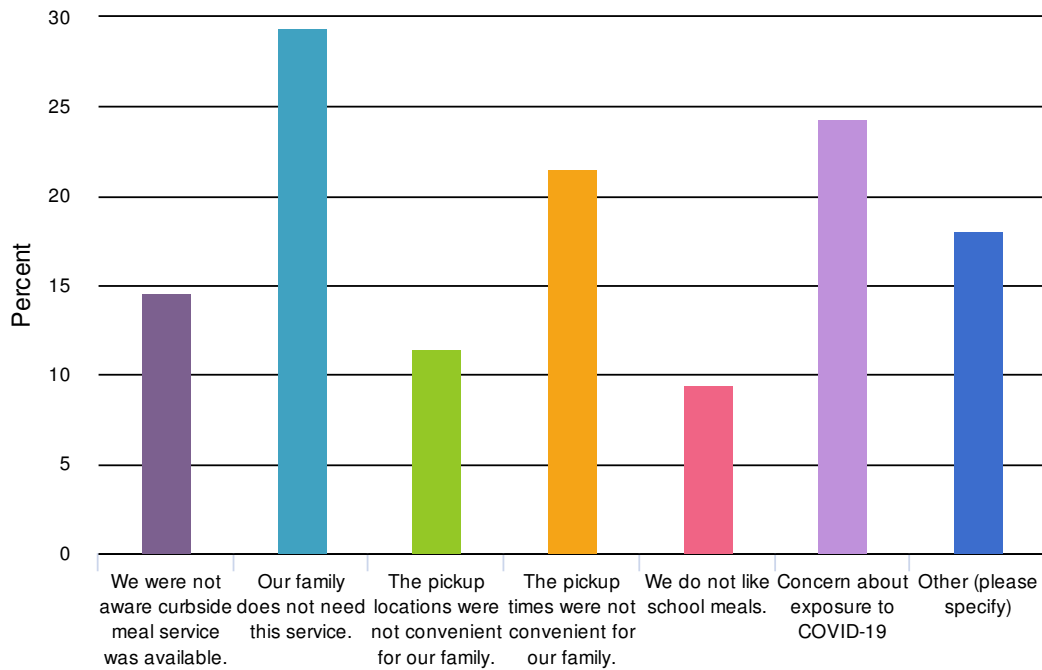
Totals: 1,049

## 2. Which sites did you pick up meals from? (please select all that apply)



Value	Percent	Responses
Eliot Arts Magnet Academy	14.7%	64
Field Elementary	15.0%	65
John Muir Early College Magnet High School	26.7%	116
Madison Elementary	19.8%	86
McKinley K-8 School	14.5%	63
Norma Coombs Elementary	17.5%	76
Wilson Middle School	15.9%	69

3. What were your reasons for not using curbside meal service? (Please select all that apply.)

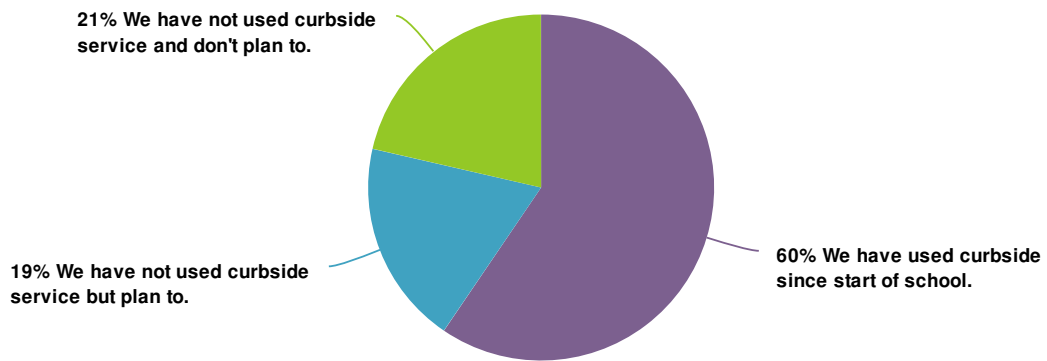





Value	Percent	Responses
We were not aware curbside meal service was available.	14.6%	79
Our family does not need this service.	29.4%	159
The pickup locations were not convenient for our family.	11.5%	62
The pickup times were not convenient for our family.	21.5%	116
We do not like school meals.	9.4%	51
Concern about exposure to COVID-19	24.3%	131
Other (please specify)	18.0%	97

4. Please rate your satisfaction with aspects of our curbside service below.

	Very satisfied	Satisfied	Somewhat satisfied	Somewhat dissatisfied	Dissatisfied	Very dissatisfied	Responses
Pickup locations Count Row %	294 58.3%	149 29.6%	41 8.1%	10 2.0%	6 1.2%	4 0.8%	504
Pick up hours Count Row %	230 45.8%	141 28.1%	74 14.7%	28 5.6%	15 3.0%	14 2.8%	502
Quality of meals Count Row %	139 27.6%	166 33.0%	109 21.7%	40 8.0%	28 5.6%	21 4.2%	503
Variety of meals Count Row %	121 24.6%	152 31.0%	134 27.3%	36 7.3%	32 6.5%	16 3.3%	491
Packaging of meals Count Row %	224 45.5%	180 36.6%	49 10.0%	23 4.7%	13 2.6%	3 0.6%	492
Safety procedures Count Row %	292 59.3%	156 31.7%	34 6.9%	6 1.2%	2 0.4%	2 0.4%	492
Totals Total Responses							504

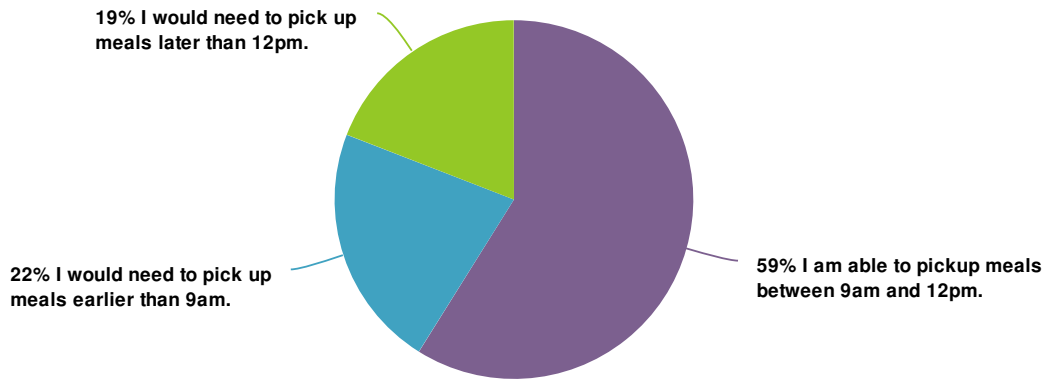
5. Starting August 17, at the start of school, we began offering curbside meal pick up at all of our school sites. Please let us know if your family has picked up or plans to pick up meals.






Value		Percent	Responses
We have used curbside since start of school.		59.5%	615
We have not used curbside service but plan to.		19.1%	198
We have not used curbside service and don't plan to.		21.4%	221

Totals: 1,034

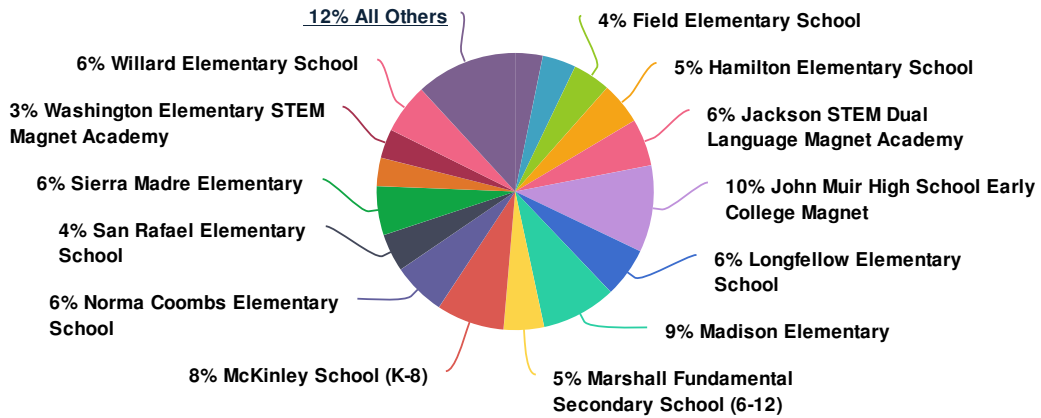
6. This school year, we launched our curbside meal service with pickup hours between 9am and 12pm. Please indicate whether this window provides sufficient time to pick up meals for your family or if you require earlier or later hours.



Value		Percent	Responses
I am able to pickup meals between 9am and 12pm.		58.9%	475
I would need to pick up meals earlier than 9am.		22.0%	177
I would need to pick up meals later than 12pm.		19.1%	154

Totals: 806

7. For this 2020-21 school year, which school site is most convenient for you to pick up meals from?



Value	Percent	Responses
Altadena Arts Magnet Elementary School	3.2%	26
Eliot Arts Magnet Academy	3.9%	32
Field Elementary School	4.4%	36
Hamilton Elementary School	4.9%	40
Jackson STEM Dual Language Magnet Academy	5.5%	45
John Muir High School Early College Magnet	10.1%	82
Longfellow Elementary School	5.8%	47
Madison Elementary	8.7%	71
Marshall Fundamental Secondary School (6-12)	4.7%	38
McKinley School (K-8)	7.9%	64
Norma Coombs Elementary School	6.2%	50
San Rafael Elementary School	4.4%	36
Sierra Madre Elementary	5.7%	46

Totals: 812



Value		Percent	Responses
Sierra Madre Middle School		3.3%	27
Washington Elementary STEM Magnet Academy		3.4%	28
Willard Elementary School		5.8%	47
Blair School (6-12)		2.6%	21
Don Benito Fundamental School		1.5%	12
Focus Point Academy		0.1%	1
Pasadena High School		2.8%	23
Rose City High School		0.2%	2
Washington STEAM Multilingual Academy		1.2%	10
Webster Elementary School		2.3%	19
None of the listed sites		1.1%	9

**Totals: 812**